

Michael Powe

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Objectives

- Enable clients to get the most from their technological investments
- Develop my technical and project management skills
- Contribute to the long-term success of my company, program and team

Strengths

- Very strong technical and communication skills
- Absolutely focussed on providing the best experience to the customer
- Always ready to learn new processes and technologies
- Over 15 years of hardware and software maintenance and implementation experience
- Diverse experience in training, technical management, technical support and development
- Certified: A+, Network+, Internet Programming

Skills

Key Applications	WebTrends Analytics & Marketing Warehouse, SQL Server 2005, MySQL, Tomcat, Apache, IIS, Visual Web Developer, NetBeans
Technologies	Perl, JavaScript, Java (Swing, JSP/Servlets, JDBC), ASP.NET, C#, Visual Basic (6, 2005), SQL, Samba, shell (bash, Bourne)
Operating Systems	Solaris, Windows (2000/XP/2003), Linux (Slackware/Red Hat/Ubuntu)

Experience

Dec 2000 - Present WebTrends Corp. 503-294-7025	<ul style="list-style-type: none">➤ Telephone technical support for WebTrends software➤ 2nd Tier technical support for WebTrends Live, hosted web analysis tool➤ On-site trainer and Javascript developer for WebTrends Live customers➤ Field Consultant for WebTrends Analytics and Marketing Warehouse database solutions➤ Senior Technical Consultant for WebTrends Analytics and Marketing Warehouse
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Education and Certifications

Portland State University	4 years, English major, 3.8/4.0 gpa
Portland Community College	<i>Troubleshooting PC Hardware, Technical Support for End Users, C++ Programming, Java Programming, Database Development I</i>
University of Washington	C Programming Certificate Program, <i>Introduction & Intermediate C Programming</i>
University of Washington	Certificate in Internet Programming: <i>HTML and JavaScript, CGI Programming, ASP Programming</i> (Completed Jan 2004)
CompTIA	A+ certification, Network+ certification